

Data Center Customer Accounts Officer Job Summary

Data Center Customer Accounts Officer is responsible for handling customer accounts which are related to the Konza data center services. The officer will foster the relationship between the company and the customer as well as handle any projects, accounts, or issues that might be relative to that client. A data center customer account officer must know how their client's money is spent, and what service they are receiving. They send documents, information sheets, pamphlets, and samples to reassure the customer

To apply, send your CV & resume as well as three professional references in PDF format to hr@huawei.com

Data Center Customer Accounts Officer Job Responsibilities

- Responsible for handling client accounts
- Utilize, review and update the client list
- Provide support and reassurance to customers
- Provide strategies and estimates for the company
- Prepare and distribute information from the company to clients
- Respond to client communications or queries and resolve any client issues
- Network with business partners and or distributors
- Provide good quality control

Certifications

Earning professional certification may help data center customer accounts Officer find employment or advance their careers. A number of different certification options are offered by Huawei and other organizations. Certification is usually earned by passing one or more examinations.

Some types of certification that are specific to data center customer accounts officer include:

- Huawei Certified ICT Associate in Cloud
- Huawei Certified ICT Associate in Data Center Facilities
- Huawei Certified ICT Associate in Routing and Switching

Data Center Customer Accounts Officer Job Requirements

- Be able to communicate efficiently – verbally, in print and on the phone
- Be detail oriented
- Be able to Multitask and handle several client accounts
- Be able to manage time and projects effectively
- Be able to work along with teams
- Have efficient networking skills
- Have initiative, motivation and focus
- Have extensive knowledge of the company's products and services